

## PRODUCT REPLACEMENT FORM/REQUEST FOR WITHDRAWAL FROM AGREEMENT

Do you want to replace a product you have received? No problem! Place another order for a product you want to receive instead and type "replacement" in the comment to the order – this way you will book the product you have chosen. Then send the product back to us with the proof of purchase and the below form filled in. You have 14 days of delivery for replacement.

If you want to withdraw from the sales agreement (return the product), send us the purchased products back to us with the proof of purchase and the below form filled in. You send the products back at your own expense. You have 14 days of delivery to do that.

Name: .....

Surname: .....

Address: .....

.....

Contact phone: .....

Order number: .....

Returned product: .....

.....

Reason for return (optionally): .....

### FILL IN THE CASE OF PRODUCT REPLACEMENT:

"Replacement" order number: .....

Product for replacement: .....

### FILL IN THE CASE OF A WITHDRAWAL FROM THE AGREEMENT (PRODUCT RETURN):

Iban: .....

Bic/Swift code: .....

.....

(date and signature)

### ADDRESS OF RETURN: WT Sp. Z o. o. , Trzebieluch 34, 86-212 Stolno, Poland

You have the right to withdraw from an agreement within 14 days of signing without giving any reason. The withdrawal from the agreement period expires after 14 days of delivery. To use the right to withdraw from the agreement, you have to tell us of your decision to withdraw from the agreement by an unambiguous statement. You can use the above request for withdrawal from the agreement form, but it's not required.

To meet the withdrawal period, please just send us an information of the execution of withdrawal from the agreement within 14 days of delivery.

In the case of a withdrawal from the agreement, we will return to you all your payments, including the shipment costs (excluding any additional costs if you choose a delivery method other than the cheapest regular method offered by us), immediately, and in any case not later than 14 days of the date we have been told of the decision of the withdrawal. We will return the payment to the specified bank account. In any case, you will not incur any additional expenditures related to the return.